







Frequently Asked Questions

Q: What is Liberty Entrada del Oro?

A: Liberty Utilities (Entrada Del Oro Sewer) Corp. ("Liberty EDO") is an Arizona public service corporation providing regulated sewer utility services to over 365 residential and commercial customers in the southeast portion of Phoenix metropolitan area in Pinal County, Arizona.

Q: What sewer utility services does Liberty EDO provide to its customers?

A: Liberty EDO provides wastewater collection, transmission, treatment and disposal.

Q: When did Liberty EDO's current rates become effective?

A: Liberty EDO's current sewer rates were established in 2017 by the Arizona Corporation Commission¹ ("ACC" or "Commission") and phased in over a five-year period.

Q: Why is Liberty EDO seeking new rates at this time?

A: In 2019, the Commission ordered Liberty Gold Canyon to file a rate case by September 30, 2021. Liberty had previously planned to consolidate Liberty EDO with Liberty Gold Canyon. In turn, Liberty took the opportunity to propose consolidation of Liberty EDO with Liberty Canyon as part of this rate case. Further, since Liberty EDO's last rate case, the Company has invested nearly \$1 million in system improvements and upgrades to ensure continued safe and reliable service for customers. Specifically, Liberty EDO has made investments in its pumping equipment, communications equipment, treatment & disposal equipment, plant sewers, and structures.

Q: What is the proposed annual rate increase?

A: Liberty EDO is seeking a revenue increase of \$20,105 or 4.22% over current revenues.

Decision No. 76019 (March 22, 2017)

² Decision No. 77404 (September 11, 2019)

Q: What is the estimated monthly impact to Liberty EDO residential customers?

A: If the Commission approves Liberty's request to consolidate Liberty EDO with Liberty Gold Canyon, Liberty EDO's residential customers will see an estimated decrease of \$55.00 per month.

If the Commission does not approve Liberty's proposed consolidation of Liberty EDO with Liberty Gold Canyon, Liberty EDO residential customers will experience an increase of \$4.64, or 4.30%, per month.

Q: How will the rate case process work?

A: The process starts with the Company filing a rate case application with the ACC. The Commission's trained Staff of accounting, engineering and legal professionals, along with other parties who wish to intervene, will review Liberty's application and ask questions of the Company, and make recommendations to the Administrative Law Judge ("ALJ"). An evidentiary hearing will be held to provide the ALJ the necessary information to prepare and submit a Recommended Opinion and Order ("ROO") to the Commission for consideration and a decision. Ultimately, the Commission will determine the amount of annual revenues Liberty EDO is authorized to collect through customers' rates.

Q: When will new rates become effective?

A: At this time, Liberty EDO expects that new rates would go into effect in the fourth quarter of 2022.

Additional Resources

For additional information regarding Liberty EDO's rate case application or the rate case process in general, please use the QR code provided below, or visit Liberty's website at: https://arizona.libertyutilities.com/entrada-del-oro/residential/rates-and-tariffs/water.html.

